# Technical Requirements

## Public Education Essentials for Master Gardener Volunteers

To ensure full functionality and a seamless learning experience, please review the following technical requirements before beginning the course:

1.  Supported Browsers
    - Use the latest version of one of the following:
        - Google Chrome (recommended)
        - Mozilla Firefox
        - Microsoft Edge
        - Safari (for Mac users)

2. Device Compatibility

- Desktop or laptop computer highly recommended
- Tablets and smartphones may work for most content, but some activities (e.g., file uploads, certain interactive tools) may require a computer

3. Operating System

- Windows 10 or newer
- macOS 11 (Big Sur) or newer
- Mobile: iOS 15+, Android 10+

4. Screen Resolution

- Minimum: 1024 x 768 pixels
- Recommended: 1280 x 800 or higher for best viewing experience

5. Internet Connection

- Stable broadband connection (cable, DSL, or fiber)
- Minimum speed: 3 Mbps download / 1 Mbps upload
- Avoid public or low-speed networks when completing interactive activities or uploading files

6. Multimedia Requirements

- Ability to play audio and video (make sure speakers/headphones are working)
- Some modules may include:
  - Streaming videos
  - Audio narration
  - Embedded interactive tools

7. Browser Settings

- Enable cookies, JavaScript, and pop-ups
- Disable ad blockers or other browser extensions that may interfere with course tools

8. Software & Plugins

- PDF reader (e.g., Adobe Acrobat Reader) for viewing course handouts
- Word processor (e.g., Microsoft Word or Google Docs) for assignments